



To get ahead of phishing attacks, you need to mobilize users to report suspicious emails. But with thousands of emails reported each week, it becomes harder to cut through noise and find active threats. Cofense Triage™ allows operators to do exactly this and our Triage Certification makes it even easier. Gain the knowledge to use features and functionality to analyze and respond to phishing emails faster. Apply best practices to get full value from our solution.

Overview

Cofense's Triage Operator Certification program includes three modules Eliminating the Noise, Finding the Real Threat and Assessment. These modules contain a variety of content including case studies, resources, and overviews. Each self-paced module begins with a short video that gives a summary of the module topic and is followed by an overview section to provide foundational information before moving into the interactive case study activities.

In the case studies, learners are coached on how to use Triage to handle common phishing scenarios and how to optimize results. As the learner progresses, coaching support is reduced so that the learners can execute certain tasks on their own in preparation for the final assessment. Most learners will take an average of two hours to complete the program. The course automatically bookmarks learners' progress, so they don't lose their place.

OVERVIEW

Before moving into the learning activity, review foundational information on this module topic.

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Triage in the Cofense Ecosystem

Using the PhishMe product, Cofense customers often encounter a common problem. They so effectively condition their employees to detect potential phish and easily report with the Cofense Reporter plug-in that their SOC/IR teams have difficulty processing all the reports. This delay in processing increases the risk that an active phishing attack will be missed or not found in time for mitigation. Triage solves this problem by using your resilient workforce's intelligence to speed your response to the highest risk threats.

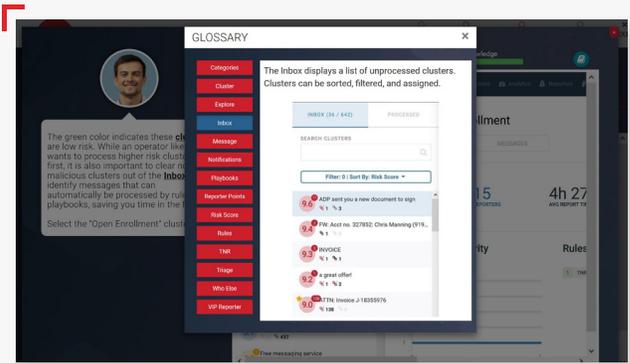
Cofense Intelligence enhances Triage by providing additional information on new and emerging phishing and malware threats. With Cofense Vision, Triage Operators extend their abilities to query for every user who has received a particular malicious email and then allows them to easily quarantine the threat.

 The overview page is at the start of each module giving insight of upcoming content.



Why Cofense Triage

Cofense Triage is the first phishing-specific security orchestration and automation (SOAR) platform that stops phishing attacks in progress faster and more efficiently. Cofense Triage integrates with sandboxes, URL analysis solutions, and SIEM solutions to enhance response. Now we're offering customers the opportunity to get Cofense Triage Operator certified allowing them to become a master of Cofense Triage, and ensuring customers get the full value of their tool.



Module 1: Non-Malicious

Non-malicious reports of internal or 3rd party emails generate a large amount of unnecessary noise. This module will help operators understand how to use playbooks to leverage automation, so they can streamline their workflow, reallocate time and resources, and reduce repetitive tasks to focus on real threats. This module will also show how Triage Noise Reduction can benefit your organization.



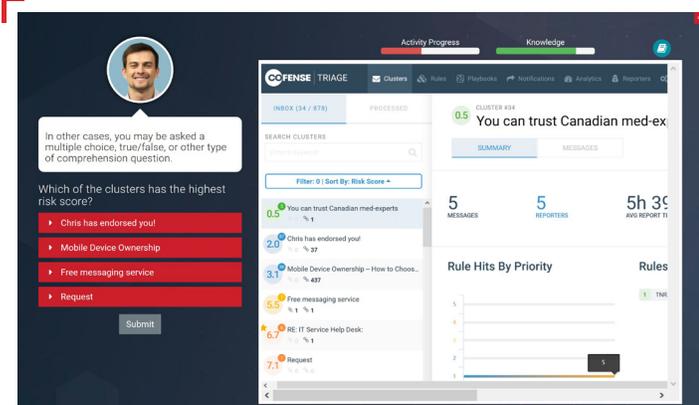
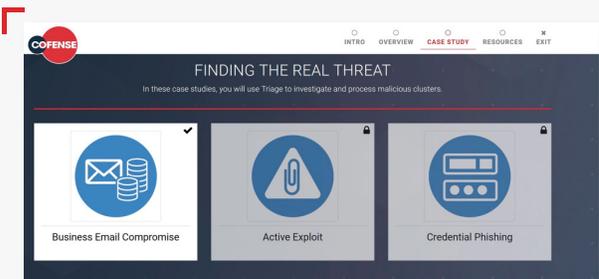
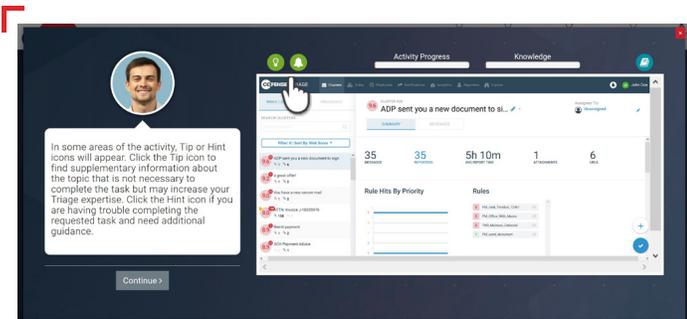
Module 2: Malicious

Malicious emails are a constant threat for organizations. This module helps users learn how to analyze and respond to malicious reports for faster mitigation. After completing this module, learners will understand concepts like cluster risk scores, integrations, rule creation, and more.



Module 3: Assessment

The assessment module is an interactive test that covers the concepts learned in Eliminating the Noise and Finding the Real Threat. Upon completion, learners that receive a score of 80% or higher are certified and will be awarded badges in Cofense LMS and Cofense Community to acknowledge their accomplishment as well as a Cofense Certified certificate. Certified learners will also receive instructions to add the certification to their LinkedIn profile and be able to declare the time spent on the training for CPEs credits in regard to cybersecurity specific certifications they may hold.



<https://cofense.com/triage-certification/>

