



Cofense Vision® SaaS Roles and Responsibilities

Cofense Vision SaaS allows customers to offload infrastructure tasks such as deployment and maintenance to Cofense. Customers can immediately start taking advantage of capabilities such as instantaneous, organization-wide removal of malicious emails and increased visibility of email threats. The efficiencies gained when Cofense installs, manages, and maintains Cofense Vision include a lower overall cost of operation and maintenance. The table below gives a side-by-side comparison of the responsibilities involved in deploying and maintaining Cofense Vision SaaS as compared with self-hosted Cofense Vision.

Task	SaaS		Self-Hosted	
	Customer	Cofense	Customer	Cofense
Configuring the Exchange/M365 environment	■		■	
Provisioning and deprovisioning Cofense Vision		■	■	
Securing the system (firewall, network controls and restrictions)		■	■	
Hardening the system (security updates and patches)		■	■	
Monitoring uptime, performance		■	■	
Upgrading Cofense Vision (installing new versions)		■	■	
Managing users (creating new operator accounts)	■		■	
Performing day-to-day, routine threat remediation	■		■	
Approving Auto Quarantine jobs (if option enabled)	■		■	
Managing allow list and IOCs	■		■	
Restoring emails	■		■	
Viewing threat data as necessary	■		■	
Supporting Cofense Vision (troubleshooting and answering questions)		■		■